

FW-1 FireWriter Factory Reset

Remove the power plug, and while pressing the Delete key, plug it back in. After a few seconds a message will appear on the edit screen asking you if you would like to do a factory reset. Doing a factory reset erases all data, including Projects, Bugs, Backgrounds, so be sure you have backed up these files to your computer prior to resetting. After reset, the default factory graphic images will be reloaded.

Why must I perform the Factory Reset?

The NVRAM is susceptible to power spikes and fluctuations. Even to spikes in the video and audio signal lines caused by incorrect voltages or static electricity discharge (very rare).

If you have to perform a Factory Reset, it is wise to examine the cause. Some do's and don'ts:

- If the unit is plugged into a power strip, never apply or remove power from the unit using the switch on the power strip.
- Never remove power to the unit without first pressing the "Power" key on the keyboard or front panel
- If the power in your area is unstable or your lights dim and grow brighter on occasion, it is wise to invest in a power conditioner or UPS (Uninterruptible Power Supply).