

## **MXPro Video Mixer Factory Reset**

To factory reset the MXPro: (Page 129 of the manual)

1. Turn off the power to the MXPro with the switch on the right side of the unit.
2. Hold down SHIFT+SETUP (both the Shift and Setup buttons at the same time).
3. While holding the buttons down, turn on the power to the MXPro.
4. Keep holding down the buttons until the Preview screen showing the 4 inputs appears on the preview monitor.
5. If necessary, reconfigure the routing for the inputs.

## **Why must I perform the Factory Reset?**

The NVRAM is susceptible to power spikes and fluctuations. Even to spikes in the video and audio signal lines caused by incorrect voltages or static electricity discharge (very rare).

If you have to perform a Factory Reset, it is wise to examine the cause. Some do's and don'ts:

- If the unit is plugged into a power strip, never apply or remove power from the unit using the switch on the power strip.
- Never remove power to the unit without first pressing the "Power" key on the keyboard or front panel
- If the power in your area is unstable or your lights dim and grow brighter on occasion, it is wise to invest in a power conditioner or UPS (Uninterruptible Power Supply).