



## TVIEW SILVER FS-250

Problem	Possible Causes/Solutions
How do I find out which model TView Silver I have?	The TView Silver's model number is on the underside of the unit.
I believe everything is connected properly, but my TV only shows snow/static.	<p>The TV or VCR is not set up properly. Whatever the TView Silver is connected to, TV or VCR, <u>MUST</u> be set to the proper VIDEO mode, not a channel number. It is usually a button on the remote control for the TV or VCR, or an on-screen menu option. It may be called INPUT, VIDEO, AUX, LINE, etc. It requires the TV or VCR's original remote control, and you may need to refer to the TV or VCR's documentation for further assistance.</p> <p>The video cable from TView Silver may not be connected to the correct input on the TV or VCR.</p>
The image on the TV is jumping or flipping around.	<p>Set resolution in Display Properties to 800x600, 16-bit High Color, at 60 Hz Refresh Rate (<a href="#">see VGA Adjustment on Tech. Support web page</a>)</p> <p>Make sure the power light on the front of the TView Silver is on, solid red.</p> <p>The UniViewer™ cable may be connected in reverse.</p>

I have the image on the TV, but it is not in color, or of poor quality.

Reverse the RCA or S-Video cable.

Check for bent or broken pins.

Reset the TView Silver (FS250) to factory settings (see page 32/33 in the manual) by selecting the "Home" position in the Menu (see page 28 in manual).

Flip the NTSC/PAL switch in the back of the TView Silver.

Increase the "Brightness" [Brightness Menu] (see page 28 & 32 in manual).

I can't get the TView Silver's Menu on the TV.

Check that you have a TView Silver (FS250 model) by looking on the bottom of the unit.

Check the batteries in the FR-1000 (remote control).

Check the Menu button on top of the unit.

The video source on your TV needs to be switched to "line input", "aux.", "AV", or "Video"; not on any channel number. (requires the TV's original remote control, consult your TV manual or manufacturer for more information on Video Input).

Check the RCA or S-Video cable for a loose connection or bent/broken pins.

The red power LED does not light.

Check power connections (wall outlet and TView Silver).

Check for +9V DC on the power supply/transformer of the TView Silver.

My laptop's display is fine, but the TV is distorted or blank.

You need to press the function key (Fn) and the laptop's CRT activation key (F1 through F12). Usually the key has a monitor icon on it, ([see VGA Adjustment on Tech. Support web page](#)).

	<p>Check the TView Silver's UniViewer™ cable - it may be reversed.</p> <p>Check the computer's display settings for 640x480 or 800x600 at 60Hz.</p>
<p>The edges are overflowing on my TV. How can I fix this?</p>	<p>This is called "Overscan". The TView Silver (FS250) provides a single button compression, (see page 34 in manual). Press the compression button, then observe the image for each press.</p> <p>Use the TView Silver horizontal and vertical controls to adjust the positioning.</p> <p>Moving the image to the top, left corner of the TV is best.</p>
<p>My TV doesn't have an RCA or S-Video input. It only has a coaxial cable input, like for my cable box.</p>	<p>You need to connect the RCA/Composite video cable from the TView Silver to a RF Modulator, (Radio Shack model #15-1244) or VCR.</p>
<p>Can I use my VCR to connect the TView Silver to my TV?</p>	<p>Yes. Both TV and VCR must be set to Ch. 3. The RCA cable connects from the TView Silver's composite video output to the VCR's video input. A coaxial cable will connect the VCR to the TV.</p>
<p>I see the image on the TV, but it is blurry and out of focus. How can I fix this?</p>	<p>See "Improve Quality of Image on TV" on our website under <a href="#">Tech. Support</a>.</p>
<p>Can I watch TV on my computer monitor?</p>	<p>No. A scan converter is a "one-way" device, and can only send NTSC/PAL signals to the TV. It cannot send television signals back into the computer.</p>
<p>Will I be able to see the image on my computer and the TV at the same time?</p>	<p>FOCUS Enhancements Video Converters provide a VGA pass-through cable that enables viewing of a VGA monitor and a TV at the same time. However, most laptops will NOT allow simultaneous use of the TV and laptop screen at 640x480. Instead, try 800x600.</p>
<p>I can't hear the audio with my scan</p>	<p>The TView Silver does nothing to control, create, or connect</p>

converter.

audio. If your TV or VCR has audio inputs, you connect those to your sound card's audio output with an appropriate cable (not included). A stereo mini-jack to dual RCA cable may be purchased from Radio Shack. RS p/n 42-2481 or 42-2475.

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