

TM-1000, TM-2000 and PTM-1 TitleMakers Factory Reset

TM-1000, TM-2000 and PTM-1

To reset the unit, first pull the power plug from the back of the unit.

NOTE: This procedure will erase all memory and titles.

1. Hold down the Command (CMD) button and the Shift button at the same time.
2. While the buttons are held down, plug in the power.
3. Wait for 5 seconds, then release the buttons.
4. Press the Power button to turn the unit on.

TM-3000 TitleMaker Factory Reset

This "Factory Reset" will totally erase all projects, pages and text from memory.

There is a procedure on page 83 of the English language manual, but I prefer this method:

I suggest that you get someone to help, as this is more easily done with three hands.

1. Turn off the unit at the back of the box.
2. Hold down Command+Shift+Accent+Power/Demo buttons simultaneously.
3. While holding down the buttons, turn on the power.
4. Wait until the power LED (The one on the box above the keyboard connector) comes on, goes out, flickers and goes out again.
5. Release the buttons.
6. Press the Power/Demo button on the TM-3 keyboard.

There is a possibility that the unit will come up with the demo playing. If so, turn the power off with the switch on the back. Wait 3 seconds, then without pressing any buttons, turn it back on. Wait about 10 seconds, then press the Power/Demo button.

Why must I perform the Factory Reset?

The NVRAM is susceptible to power spikes and fluctuations. Even to spikes in the video and audio signal lines caused by incorrect voltages or static electricity discharge (very rare).

If you have to perform a Factory Reset, it is wise to examine the cause. Some do's and don'ts:

- If the unit is plugged into a power strip, never apply or remove power from the unit using the switch on the power strip.
- Never remove power to the unit without first pressing the "Power" key on the keyboard or front panel
- If the power in your area is unstable or your lights dim and grow brighter on occasion, it is wise to invest in a power conditioner or UPS (Uninterruptible Power Supply).

